



english

Fachstelle Migration

Zeughausgasse 9
Postfach 1258, 6301 Zug
Telephone 041 728 22 76
Fax 041 728 23 14
www.fsm-zug.ch

Are you new to Kanton Zug or have questions about general life here?
Do you have questions or need assistance with issues relating to work, education, family life, law, finance, health, social security, etc?

Our **Welcome Desk** is here to answer your questions. Drop by to visit us or call or email us! We are here to help.

For more detailed information or advice on more complicated matters, or to arrange a personal consultation in your own language, please call us - **041 728 22 76**. We offer information & advice in the following languages:

Albanian, Bosnian, English, French, German, Italian, Croatian, Portuguese, Serbian, Spanish, Tamil & Turkish.

What can we do for you ?

- Information and advice on (almost) all aspects of life – and where possible in your own language.
- Administrative assistance, such as filling out forms, reading and writing letters etc.
- Assistance with issues involving local authorities.
- Information on study, education and learning German.
- Refer you to the relevant agencies and services when necessary.

Services & Fees:

Annual Fee CHF 10.-- (for information & advice)

Additional Services:

Simple Letter CHF 10.-- to CHF 30.--

More complicated written work is charged according to the time taken

Translations (written)

Minimum charge CHF 30.--

Tax Returns (for income up to CHF 100'000 net) no membership required.

Couples / Families CHF 100.--

Single Person CHF 80.--

Pensioners CHF 60.--

Social Support CHF 60.--

Apprentice CHF 40.--



Welcome Desk

Monday-Thursday: 11.00 – 12.00 and 13.30 – 16.00
Zeughausgasse 9, 6300 Zug (adjacent to entrance)
Telephone 041 728 22 76 / welcome.desk@fsm-zug.ch



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